Compassion • Care • Dedication

5933 N Milwaukee Ave, Chicago, IL 60646 p 773.774.6630 / f 773.774.1470

Instructions for CNA-Home Health Aide / Patient Care Technician Application Packet

- 1. Page 2-4 contains the application form which the applicant should fill up completely. It contains the following:
 - a. Page 2: Application Form (containing applicant's personal information)
 - b. Page 4: Application Form (containing applicant's notice and agreement regarding the whole application process and possible employment.)
- 2. Page 5-7 are written references which the applicant must secure from their former or current employers/supervisors/personal references. We need <u>three (3)</u> per applicant.
- 3. Page 8 is the background check which must be filled up in accordance to Health worker Background Check Act.
- 4. Page 9 refers to the I-9/Employment Eligibility. Applicant must fill out Section 1 of the form and attach the following:
 - a. Photocopy SS Card/Photocopy of Current Passport/Photocopy of Current Employment Authorization Card
 - b. Photocopy of un-expired Driver's License or State ID
 - c. Download I-9 Form, fill it out and submit along with the packet.
- 5. Page 10. Refers to W4. Applicant must fill out the form completely. Download W4 Form, fill it out and submit along with the packet.
- 6. Page 11. Read and Sign "Confidentiality of Patient Agreement"
- 7. Page 12. Read and Sign "Worker's Driving License Release and Agreement"
- 8. Page 13. Read and Sign "Employee Confidentiality Statements"
- 9. Page 14. Complete TB Testing Screening Form and attach proof for recent TB Testing
- 10. Page 15. Read and Sign "Hepatitis B Declination Form" and attach proof for Hepatitis Vaccine
- 11. Page 16-18. Read "Influenza Vaccine Information Statement & Declination Form" and attach proof for vaccine if vaccinated in the current year.
- 12. Page 19 must be completed by the applicant's physician (done during the initial hiring and annually hereafter).
- 13. Page 20-21. Read and Sign your "Job Description"
- 14. Applicant must submit the following along with this application packet:
 - a. Photocopy of un-expired CNA/PCT/RMA (if applicable)
- 15. Once the application is complete, Corporate Human Resources will review your application and might schedule you for an interview.
- 16. After the interview, HR will evaluate your credentials and skills and match them with our current opening, should there be a fit, you will be called in to sign the offer sheet and orientation proper.
- 17. During the Orientation, make sure you have the following:
 - Please be ready for a 12 hour certification program.



Date:

APPLICATION FOR EMPLOYMENT Equal Opportunity Employer

.ast Name:	First Name:		Middle Name:	SS Number:
Present Address:		City	State	ZIP:
Contact Details:	Home:	Mobile:	Email /	Address:
- mergency Contac	t Numbers: (In/Out o	f State)	Phone Numbers	Relationship

Employment Desired:	
Position: Date you can start: Desired Salary:	
If hired, can you provide proof of authorization to work in the U.S.?	
() YES () NO Please provide reason:	
Are you currently employed? () YES () NO	
May we contact your current employer? () YES () NO	
Have you ever applied with any of the company above () YES () NO	
Have you been convicted of a felony in the last 7 years? You are not obligated to disclose	
sealed or expunged records of conviction. (Any conviction disclosed may be relevant if the job related, but do not bar you from employment)	
() YES Please explain	
() NO	



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ype of School	Name & Address	Yrs Attended	Date Graduated	Degree
2)				
3)				

Employment History: Begin with the most recent.			
Name/Address of Employer	Job Duties		
Telephone Number:	Name of Supervisor:		
Starting Date:	Ending Date:		
Starting Salary:	Ending Salary:		
Starting Job Title:	Ending Job Title:		
Reasons for Leaving:			
Employment History: Begin with the most recent.			
Name/Address of Employer	Job Duties		
Telephone Number:	Name of Supervisor:		
Starting Date:	Ending Date:		
Starting Salary:	Ending Salary:		
Starting Job Title:	Ending Job Title:		
Reasons for Leaving:			
Employment History: Begin with the most recent.			
Name/Address of Employer	Job Duties		
Telephone Number:	Name of Supervisor:		
Starting Date:	Ending Date:		
Starting Salary:	Ending Salary:		
Starting Job Title:	Ending Job Title:		
Reasons for Leaving:			



NOTICE AND AGREEMENT

I certify that all answers given by me are true, accurate and complete. I understand that any falsification, misrepresentation and/or omission of fact/s on this application (or any other accompanying documents) will be cause of denial for employment or immediate termination of employment regardless of when or how it was discovered. I understand and agree that the Company is relieved of all commitments, financial or otherwise pertinent to my employment, and that I am subject to immediate discharge without recourse. I understand that my employment is dependent upon my supplying proof that I am authorized to work in the United States.

I authorize the investigation of all statements and information contained in the application. I release from all liability anyone supplying such information and I also release the employer from all liability that might result from making an investigation.

I understand that this employment application and other company documents are not contracts of employment, express or implied, and that if hired, I may voluntarily leave employment, or maybe terminated by the company at any time and for any reason, with or without cause.

I also understand and agree that no representative of the company has any authority to enter into any agreement or employment for any specified period of time or to make any agreement contrary to the foregoing, unless it is in writing and signed by majority of the board of directors of the Company.

It is further understood that I may be offered employment conditioned the following:

- 1) Successfully passing all drug testing, background checks, which would be conducted by the Company before and during my employment with the Company.
- 2) Abide by all corporate policies & procedures during my term of employment with the Company including but not limited to those written in the corporate handbook.
- 3) Agree to sign an agreement of confidentiality, non-competition and non-solicitation contract included in the offer sheet.

Applicant Name

Applicant Signature & Date

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EMPLOYEE REFERENCE 1 of 3 (CONFIDENTIAL)

Applicant's Name: ______ Dates Employed: ______

FOR:	(Supervisor's Name)
	(Company)
	(Company Address)
	(Company Phone)

This applicant has applied for ______ position and has given you as a reference. We would appreciate your completion of this form found on the bottom part of this page, so that we may evaluate his/her qualification. The information submitted will be confidential. A return envelope is enclosed for your convenience. Prompt attention would be appreciated. We will reciprocate at your request. Thank you.

I hereby give my authorization for the release of the information on the reverse side.

[] EMPLOYEE EVALUATION [] CO-WORKER EVALUATION [] PERSONAL EVALUATION

Applicant's Signature & Date: _

Job Title: _____

_____ Date Employed: _____

Reason for Termination: ____

Characteristics of Applicant (Circle Rating)

Characteristics	Excellent	Above Average	Average	Below Average	Poor
Personal					
Appearance	5	4	3	2	1
Initiative	5	4	3	2	1
Attitude	5	4	3	2	1
Professional					
Rapport with Other Workers	5	4	3	2	1
Rapport with Clients	5	4	3	2	1
Organizational Skills	5	4	3	2	1
Attention to Details	5	4	3	2	1
Ability to Respond Quickly & React	5	4	3	2	1
Dependability					
In reporting for work	5	4	3	2	1
In completing assignments	5	4	3	2	1
Technical (Please check only what is applicable)					
Clinical Skills (for RN/PT/OT/ST/MSW/CNA positions only)	5	4	3	2	1
Administrative Skills (for HR/Acctg positions only)	5	4	3	2	1
Marketing Skills (for Marketing positions only)	5	4	3	2	1
I.T. (for Information Technology positions only)	5	4	3	2	1
Others					
Ability in taking directions	5	4	3	2	1

Remarks (Outstanding traits/weakness to know when considering this applicant for named position:

Eligible for Hire: [] YES [] NO (If no, state reason)

Date& Signature: _____

Title: _____

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EMPLOYEE REFERENCE 2 of 3 (CONFIDENTIAL)

Applicant's Name: ______ Dates Employed: ______

FOR:	(Supervisor's Name)
	(Company)
	(Company Address)
	(Company Phone)

This applicant has applied for ______ position and has given you as a reference. We would appreciate your completion of this form found on the bottom part of this page, so that we may evaluate his/her qualification. The information submitted will be confidential. A return envelope is enclosed for your convenience. Prompt attention would be appreciated. We will reciprocate at your request. Thank you.

I hereby give my authorization for the release of the information on the reverse side.

[] EMPLOYEE EVALUATION [] CO-WORKER EVALUATION [] PERSONAL EVALUATION

Applicant's Signature & Date: _

Job Title: _____

Date Employed:

Reason for Termination: ____

Characteristics of Applicant (Circle Rating)

Characteristics	Excellent	Above Average	Average	Below Average	Poor
Personal					
Appearance	5	4	3	2	1
Initiative	5	4	3	2	1
Attitude	5	4	3	2	1
Professional					
Rapport with Other Workers	5	4	3	2	1
Rapport with Clients	5	4	3	2	1
Organizational Skills	5	4	3	2	1
Attention to Details	5	4	3	2	1
Ability to Respond Quickly & React	5	4	3	2	1
Dependability					
In reporting for work	5	4	3	2	1
In completing assignments	5	4	3	2	1
Technical (Please check only what is applicable)					
Clinical Skills (for RN/PT/OT/ST/MSW/CNA positions only)	5	4	3	2	1
Administrative Skills (for HR/Acctg positions only)	5	4	3	2	1
Marketing Skills (for Marketing positions only)	5	4	3	2	1
I.T. (for Information Technology positions only)	5	4	3	2	1
Others					
Ability in taking directions	5	4	3	2	1

Remarks (Outstanding traits/weakness to know when considering this applicant for named position:

Eligible for Hire: [] YES [] NO (If no, state reason)

Date& Signature: _____

Title:

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EMPLOYEE REFERENCE 3 of 3 (CONFIDENTIAL)

Applicant's Name: ______ Dates Employed: ______

FOR:	(Supervisor's Name)
	(Company)
	(Company Address)
	(Company Phone)

This applicant has applied for ______ position and has given you as a reference. We would appreciate your completion of this form found on the bottom part of this page, so that we may evaluate his/her qualification. The information submitted will be confidential. A return envelope is enclosed for your convenience. Prompt attention would be appreciated. We will reciprocate at your request. Thank you.

I hereby give my authorization for the release of the information on the reverse side.

[] EMPLOYEE EVALUATION [] CO-WORKER EVALUATION [] PERSONAL EVALUATION

Applicant's Signature & Date: _

Job Title: _____

_____ Date Employed: _____

Reason for Termination: ____

Characteristics of Applicant (Circle Rating)

Characteristics	Excellent	Above Average	Average	Below Average	Poor
Personal					
Appearance	5	4	3	2	1
Initiative	5	4	3	2	1
Attitude	5	4	3	2	1
Professional					
Rapport with Other Workers	5	4	3	2	1
Rapport with Clients	5	4	3	2	1
Organizational Skills	5	4	3	2	1
Attention to Details	5	4	3	2	1
Ability to Respond Quickly & React	5	4	3	2	1
Dependability					
In reporting for work	5	4	3	2	1
In completing assignments	5	4	3	2	1
Technical (Please check only what is applicable)					
Clinical Skills (for RN/PT/OT/ST/MSW/CNA positions only)	5	4	3	2	1
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Marketing Skills (for Marketing positions only)	5	4	3	2	1
I.T. (for Information Technology positions only)	5	4	3	2	1
Others					
Ability in taking directions	5	4	3	2	1

Remarks (Outstanding traits/weakness to know when considering this applicant for named position:

Eligible for Hire: [] YES [] NO (If no, state reason)

Date& Signature: _____

Title: _____

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	(Plesse sex the reverse side for instructions on comp (All fields masked in SOLD are mandato	Transaction Control Number
Cocuerent Control Number	Submitting Agency ORII - NCIC (17 applicable)	ERMI130L60486943
Subject's East Name	Eirst Mame	Kilddle: Name
Date of Birth	Sex Race	National Crime Information Center code value

The code values used in the Illinois State Police name search much include valid National Crime information Center code and for certain fields. These fields include sex codes and race codes. The standard code values for sex codes include "M" for Male "F" for Female, or "U" for Unknown. The standard code values for race codes include "W" for White (includes Mexicans and tatins) "F" for Female, or "U" for Asian/Pacific Islander, "I" for Indiant/Alaskan Native, or "U" for Unknown. If your submission contains value: "B" for Black, "A" for Asian/Pacific Islander, "I" for Indiant/Alaskan Native, or "U" for Unknown. If your submission contains value: "B" to the standard code values, the search results could be adversely affected.

ocial Security Number	Drivers License N	iumber	DLState	
Requester's Name		Agency/Compar	wr Name	
Return Address		City:	State:	Zip:Code::
Street Address:	reign: Pastal Code		nsing or Employment. Putpose	(Yes): [[[[[Ne]
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CONFIDENTIALITY OF PATIENT AGREEMENT

By accepting employment with the Company you have obligated yourself to carefully retain from discussing any patient's condition or personal affairs with anyone outside the agency, unless expressly authorized to do so. Do not pass on medical information to patients and visitors unless you have been instructed to do so by your supervisor. In addition, all information, see or heard regarding patients, directly or indirectly, is completely confidential and is not to be discussed, even with your family. Your job as an employee requires that you govern yourself by high ethical standards. Failure to recognize the importance of confidentiality is not only a breach of professional ethics, but can also involve an employee in legal proceedings. Information about patients or the agency is not to be given to media. This is essential for protection of both the patient and the Company. Agencies are bound by very strict laws regarding the release of information concerning patients.

I HAVE READ AND UNDERSTOOD THE ABOVE STATEMENT:

Employee Signature	Date	
Witness Signature	Date	



WORKER'S DRIVING RELEASE AND AGREEMENT

Applicant Name: _____

I request authorization to drive my personal automobile while on duty to make visits to the patient's place of residence or on other agency business as assigned and agree to abide by the following agency regulations:

- 1. To maintain a current and valid Illinois Driver's License.
- 2. To maintain required state and local vehicle licenses and registrations for any vehicle.
- 3. To maintain current liability insurance for my vehicle including property damage, bodily injury and uninsured/underinsured motorist bodily injury.
- 4. To submit to the Company/Agency a copy of my vehicle insurance declaration page indicating the policy period each time my insurance is renewed.
- 5. To notify the Company/Agency in writing should such coverage be discontinued.
- 6. To maintain my vehicle in a reliable safe condition and in good running order.
- 7. To report to the Company/Agency in a timely manner any vehicle accident in which bodily injury occurs while I am driving my vehicle on agency business.
- 8. To be responsible for all summons for parking or moving violations and for payment of all fines.
- To not transport patients or their family members while on duty for the Company/Agency, unless specifically authorized to do so by the Company/Agency's Authorized Representative/Administrator or its designee and only when a release and waiver of liability has been signed by the patient or their legal representative.

I have read the foregoing conditions and agree to abide by them. I understand that as a condition of employment I must adhere to the above regulations.

Employee Signature

Date

Witness Signature

Date



EMPLOYEE CONFIDENTIALITY STATEMENTS

I, _____, understand the policies of the Company on the confidentiality of our patient's health care information in written, unwritten, or electronic form. I understand that this information belongs to the patient and I am only providing care and service and must guard the information appropriately. This includes, but is not limited to, keeping patient health care information in public areas, and protecting computer data by logging off work stations when not in use. I acknowledge that I have been trained on the legal obligations to protect the privacy of individually identifiable health information that we create, receive, or maintain as a health care provider. I pledge to abide by HIPPA'S PRIVACY RULES and by any state and/or federal law that provide greater protection on rights to patients.

I hereby agree and pledge that I will access only the information in any manner for me to perform my responsibilities. I agree not to use, disclose or communicate any patient information in any manner whatsoever other than minimum necessary for the provision of our services. I understand that all patient health care information will be released only to those who have a need to know and have signed a confidential agreement, to business associates with signed contracts and/or to individuals or organizations with signed authorization for release. If I have any doubts, prior to release any information, I will discuss my concerns with our Privacy Officer and/or the Management.

I also understand the unauthorized use or disclosure of protected health care information may result in disciplinary actions up to and including termination of employment.

I understand that my obligation, as outlined above, will continue after my employment or association with the Company ends and that should I violate patient confidentiality, appropriate sanctions will be taken.

My signature below attests to the fact that I have read, understand and agree to abide by the terms of agreement.

Employee Name Printed

Witness Name Printed

Employee Signature & Date

Witness Signature & Date

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Applicant Name:			
Reason for Test: [] Initial [] O	ther (Please specify)
Step One: 5TU PPD	Skin test was plac	e on [] RFA [] LFA	[] Other
Lot#			
Date Adminis	tered:	Administered by:	(Signature/Title)
	Nogativo	1 Desitive [] Indur	
] Positive [] Indura	
Date Read:	R	ead by:	Title:
Step Two: 5TU PPD	Skin test was place	e on [] RFA [] LFA	[] Other
Lot#			
Date Adminis	tered:	Administered by:	
	<u> </u>	Autimistered by.	(Signature/Title)

Results: [] Negative [] Positive [] Induration/Amount

Date Read:

Note: Employees must have a current 2 step PPD skin test 90 days before employment or within 2 weeks from hire. PPD skin test is read within 48-72 hours of testing. The 2 step method is completed within 21 days from the first reading. Anyone who has a positive skin test has to have a negative chest x-ray before start of active duty. Negative result employees will be tested once a year using the one step method. Positive PPD employees with a negative x-ray need to fill out a health form annually to report and signs and symptoms related to the TB program. <u>Any problem or question has to be directed to the Infection Control Coordinator.</u> Negative PPD's may be slightly red or bruised but will not be significantly raised and the mark will be less than 5mm in diameter. Positive PPD's will be red, raised and have a wheal greater than 5mm in size. If you think you may see a reaction, using a ballpoint pen, start from the periphery of the test site, and move toward the center. The pen will usually stop at the edge of the reaction site, making measurement easier. Remember, induration is measured, not the redness.

Read by: _____

Title:

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HEPATITIS B VACCINE DECLINATION

(To be filled by the applicant)

Declination Statement

I understand that due to my occupational exposure to blood or other potentially infectious materials, I may be at risk of contracting hepatitis B Virus (HBV) infection. I have been given the opportunity to be vaccinated with hepatitis B vaccine, at no charge to myself. However, I decline hepatitis B vaccination at this time and hold harmless the Company/Agency. I understand that by declining this vaccine, I continue to be at risk of contracting hepatitis B, a serious disease. If in the future I continue to have occupational exposure to blood or other potentially infectious materials and I want to be vaccinated with hepatitis B vaccine, I can receive the vaccination series at no charge to me.

Note:

Please provide proof and attach if:

- provide written proof of immunity
- proof of previous vaccination
- proof of medical contraindication.

Employee Name Printed

Witness Name Printed

Employee Signature & Date

Witness Signature & Date



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INFLUENZA VACCINE INFORMATION STATEMENT & DECLINATION FORM

(Page 1 of 3)

Rule: (77 Ill. Adm. Code 956)

- Title: Health Care Employee Vaccination Code
- Effectivity: May 19, 2010
- Summary: These rules are part of the Illinois Department of Public Health's efforts to combat influenza. The rules implement Public Act 96- 0823, which amended the Department of Public Health Powers and Duties Law to authorize the Department to require any facility licensed by the Department to implement an influenza vaccination program that ensures that employees are offered the opportunity to be vaccinated against seasonal influenza and other novel/pandemic influenza viruses as vaccines become available. The rules will provide health care settings with procedures to implement employee vaccination programs for each influenza season. The 2009-2010 influenza season presents the potential for the simultaneous circulation of both seasonal influenza viruses and the pandemic H1N1 strain. Seasonal and pandemic influenza places a great demand on the health care delivery system by making many people ill over a short period of time, so that every available health care worker may be necessary to provide care. Health care personnel who do not provide direct care must also be protected from influenza, because their work is essential to the efficient and effective delivery of health care. In addition, exposed health care personnel themselves can transmit the disease. Many professional organizations, such as the Centers for Disease Control and Prevention (CDC), the Joint Commission for the Accreditation of Health Care Organizations (JCAHO), and the National Foundation for Infectious Diseases, endorse the universal, annual vaccination of health care workers and health facility employees. The purposes of these rules are to increase vaccination rates, to reduce the incidence of illness among health care workers, and to reduce transmission rates in the population of the State.

Section 956.30

Beginning with 2010 to 2011 influenza season, each health care setting shall ensure that all health care employees are provided education on influenza and are offered the opportunity to receive seasonal, novel and pandemic influenza vaccine, in accordance with this Section, during the influenza season (between September 1 and March 1 of each year), unless the vaccine is unavailable (see subsection (e))

- a) Each health care setting shall notify all health care employees of the influenza vaccination provisions of this Part and shall provide or arrange for vaccination of all health care employees who accept the offer of vaccination. Each health care setting shall provide all health care employees with education about the benefits of influenza vaccine and potential consequences of influenza illness. Information provided shall include the epidemiology, modes of transmission, diagnosis, treatment and non-vaccine infection control strategies.
- b) Each health care setting shall develop and implement a program that includes the following:
 - 1) A plan to offer seasonal, pandemic or any other influenza vaccine.
 - 2) The time frame within which health care employees will be offered vaccination; and
 - 3) Any required documentation relating to the health care employee vaccination requirement of this Part.

c) Declination of Vaccine

1) Health care employees may decline to accept the offer of vaccination for reasons including the following:

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INFLUENZA VACCINE INFORMATION STATEMENT & DECLINATION FORM

(Page 2 of 3)

A)

- The vaccine is medically contraindicated, which means that administration of influenza vaccine to the person would likely be detrimental to the person's health;
- B) Vaccination is against the person's religious beliefs;
- C) The person has already been vaccinated; or
- D) For any other reason's documented by the person as the basis of the refusal.
- 2) Health care employees who decline vaccination for any reason indicated in subsection (c)(1) shall sign a statement declining vaccination and certifying that he or she received education about the benefits of influenza vaccine.
- d) Unavailability of Vaccine. A health care setting shall not be required to offer influenza vaccination when the vaccine is unavailable for purchase, shipment or administration by a third party, or when complying with an order of the Department that restricts the use of the vaccine. A health care setting shall offer to provide or arrange for influenza vaccination for health care employees as soon as the vaccine becomes available.
- e) Documentation
 - 1) Each health care setting shall maintain a system to track the offer of vaccination to health care employees. The system shall include documentation that each person either accepted the offer or declined the offer by signing a declination statement pursuant to subsection (c)(2).
 - 2) If a health care setting is unable to provide or arrange for influenza vaccination for health care employees who wish to be vaccinated, the reasons why the vaccination could not be provided or arranged for shall be documented.
 - 3) Individual declination statements should be handled in a manner that ensures individual confidentiality.
 - 4) Documentation shall be maintained for at least three years.
- f) Health care settings may choose to develop and implement more stringent influenza vaccination policies, strategies or programs designed to improve health care employee vaccination rates than those required by this Part and that are consistent with existing law and regulation.

(EE Initial) I have read the "Influenza Vaccine Information Statement, date ______. I have had an opportunity to ask questions, which were answered to my satisfaction. I understand the benefits and risks of influenza vaccine.

[]	Intend to be vaccinated	[] Decline offer of vaccination	
[]	Have been vaccinated		(Please initial that apply)
Lo	catior	n:		Philosophical/Religious
Da	ite:			beliefs prohibit vaccination
				Medical contraindication to
				receiving the vaccine.
				Others
				I do not wish to say why I
				decline.

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> INFLUENZA VACCINE INFORMATION STATEMENT & DECLINATION FORM (Page 3 of 3)

I acknowledge that I am aware of the following facts:

- Influenza is a serious respiratory disease that kills, on average 36,000 Americans every year.
- Influenza virus may be shed for up to 48 hours before symptoms begin, allowing transmission to others.
- Up to 30% of people with influenza have no symptoms, allowing transmission to others.
- Influenza virus changes often, making annual vaccination necessary. Immunity following vaccination is strongest for 2 to 6 months.
- I understand that influenza vaccine cannot transmit influenza. It does not, however, prevent all disease.
- I have declined to receive the influenza vaccine for the _____ (Year) season. I acknowledge that influenza vaccination is recommended by the Center for Disease Control and Prevention (CDC) for all health care employees to prevent infection from and transmission of influenza and its complications, including death, to patients/residents/clients, my co-workers, my family and my community.

I have read and fully understand the information on this declination form.

PRINT NAME:

Signature & Date:



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EMPLOYEE HEALTH EXAMINATION

Dear Dr:

The bearer of this form needs to undergo an employee health examination as part of requirement for employment with the Company. The position of the employee has some or all of the following requirements:

- visual/hearing ability sufficient to comprehend written/verbal communication
- ability to exercise common senses, patience, and tact
- adequate listening skills
- ability to think clearly and make logical decisions in emergency situations
- ability to deal effectively bending and lifting on a regular basis
- ability to work for extended periods of time while standing and being involved in physical activity
- ability to do light cleaning (For CNA-HHA applicants)

Please complete the following items, considering the above requirements and the completed Medical history form attached for your reference.

TPR: B/P: N AB Notes Skin Head Eyes Ears Nose Neck Throat Chest Mouth Heart Breasts Lungs/Pulmonary Abdomen Genital Pelvic Rectal Extremities Neurological Emotional I have examined (employee name) and my findings are hereunder based on the requirements listed above for employment.] FIT FOR EMPLOYMENT] NOT FIT FOR EMPLOYMENT (Please Γ Γ describe condition and recommendations below)

Presence of communicable disease? [] YES [] NO (If yes, please enter comment.)

Name of Physician: ______ Signature & Date of Physician: ______

Address of Physician:

Physician Telephone No.



HHA Job Description

POSITION TITLE: HOME HEALTH AIDE

POSITION SCOPE:

To ensure quality and sale delivery of home health care services. To assist in the provision of home health care services that reflect the home health care agency philosophy and standards of home health and nursing care of assigned clients. To ensure quality and safe delivery of home health aide services.

POSITION QUALIFICATIONS:

High school graduation required. Home Health Aide required as obtained through successful completion of an approved program. Experience in home health care or related health care field preferred. Evidence of sympathetic attitude toward care of the sick. Demonstrated ability to read, write and carry out directions. Evidence of maturity and ability to deal effectively with job demands. Good verbal and written communication skill required.

PHYSICAL REQUIREMENTS:

Visual/ hearing ability sufficient to comprehend written/verbal communication. Ability to perform tasks involving physical activity, which may include heavy lifting and extensive bending and standing. Ability to deal effectively with stress.

PERFORMANCE RESPONSIBILITIES AND STANDARDS:

- 1. Ensure quality and safe delivery of home health care services.
 - a. Participates in development and implementation of client plans of care per home health care agency policy and procedure.
 - b. Participates in client case conferences according to home health care agency and policy procedure, as appropriate.
 - c. The provided home health aide services reflect client plans of care.
 - d. Information regarding client plans of care is submitted to the Home Health Care Registered Nurse in a timely manner.
 - e. Client clinical record documentation reflects delivery of quality and safe home health care services.
- 2. Implement current home health aide services.
 - a. Client plans of care are discussed with the Home Health Care Registered Nurse on a regular basis.
 - b. Client clinical records are documented per home health care agency policy and procedure.
 - c. Client assignments and reports are received from the Home Health Care Registered Nurse.
 - d. Infection control and safety policies and procedure are implemented per home health care agency policy and procedure.
 - e. Identified client needs are communicated to the Home Health Care Registered Nurse in a timely manner.



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- f. Clinical care is implemented per home health care agency policies and procedures.
- g. Client overall appearance reflect good personal hygiene.
- h. Client environment is neat and orderly.
- i. Procedures and treatments are implemented accurately and documented appropriately.
- j. Observation of client condition are accurately reported to the Home Health Care Registered Nurse in a timely manner.
- k. Clients are assisted to meet socialization needs.
- I. Assignments are organized and complete on time.
- m. Client requests are responded to promptly.
- n. Proper body mechanics are utilized consistently.
- o. The Home Health Care Registered Nurse is notified upon return to the home health agency.
- p. Daily client reports are given to the Home Health Care Registered Nurse.
- 3. Fulfills additional performance responsibilities as assigned and as necessary.
 - a. Additional performance responsibilities are fulfilled accurately and in a timely manner.
- 4. Promotes effective written/verbal communication.
 - a. Skills in conflict resolution is demonstrated.
 - b. A positive work environment is promoted for home health care staff members.
 - c. Participation in monthly home health care staff meetings is demonstrated and documented.
 - d. Documentation of information regarding changes in home health care agency operations and policies and procedure is communicated to home health care agency staff members in a timely manner.
 - e. Consistent and concise lines of authority and responsibility are maintained.
 - f. Participation in appropriate committee meetings is demonstrated per home health care agency policy and procedure.
 - g. Cooperation with home health care agency staff members and Director of Nursing of Home Health Care pursuant to home health care agency philosophy and objectives are demonstrated.
 - h. Participation in home health care agency events is demonstrated.
 - i. Documentation of information regarding interpretation of home health care agency philosophy, objectives and long-range plans are demonstrated as necessary.
 - j. Consultation with the Director of Nursing of Home Health Care is initiated as issues and concerns require.
- 5. Uses equipment and supplies effectively and efficiently.
 - a. Utilization of equipment and supplies in a cost-effective manner is demonstrated.
 - b. Accurate utilization of equipment and supplies is demonstrated.
 - c. Information regarding malfunctioning equipment and inadequate supplies is given to the appropriate individuals.
- 6. Participates in salary programs following approved home health care agency policies and procedures.



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- a. Time card documentation is done accurately and in a timely manner per home health care agency policy and procedure.
- 7. Complies with home health care agency policies and procedure.
 - a. Home Health Aide job performance is demonstrated to be in compliance with home health care agency policies and procedure.
 - b. Participation in developing home health care administrative and clinical policies and procedure is demonstrated as appropriate.
 - c. Needs for changes in home health care administrative and clinical policies and procedure is communicated to the Home Health Care Registered Nurse or Director of Nursing of Home Health Care.
 - d. Participation in the development and implementation of emergency policies and procedure is demonstrated.
 - e. Maintenance of confidentiality of client information is demonstrated per home health care agency policy and procedure.
 - f. Infection control and safety measure are implemented per home health care agency policy and procedure.
 - g. Client concerns are consistently addressed per home health care agency and procedure.
- 8. Promotes and maintains an agency environment that is in compliance with federal, state and local regulatory agencies.
 - a. Consultation with Home Health care Registered Nurse and Director of Nursing of Home Health Care regarding federal, state and local rules and regulation is demonstrated.
 - b. Participation in implementation of a client complaint system is demonstrated.
 - c. Regulatory documentation forms are completed and submitted in a timely manner.
- 9. Promotes education for home health care staff members.
 - a. Participation in needs assessment of home health care staff members is demonstrated.
 - b. Participation in development and implementation of educational programs to address home health care staff member's needs is demonstrated.
 - c. Educational programs are documented in Home Health Aide personnel files.
- 10. Promotes in education programs to address identified client, client family and community education needs is demonstrated.
- 11. Participates in personal professional growth and development.
 - a. Personal job objectives are developed and implement.
 - b. Current knowledge regarding career development and delivery of health care services is demonstrated.
 - c. Review of current literature regarding health care is demonstrated.
- 12. Perform other job responsibilities that may assigned by the officers and/or supervisors and/or managers of the Company from time to time.



Job description review:

I have read and understand the job description for the position of Home Health Aid.

Signature of Home Health Aide

Date of signature



HOMEMAKER QUALIFICATIONS/JOB DESCRIPTION & GENERAL GUIDELINES

Before being assigned to a client, a Homemaker must show proof of training: This proof of training includes documentation of successful completion of programs for Homemaker. Other training may be substituted that is comparable to Homemaker training.

All homemakers must have passed all application requirements including but not limited to Work Authorization, Background Checks (Fingerprinting required), Drug testing, HEP B vaccinations, TB Testing among others.

The minimum training is 12 clock hours with an additional 24 clock hours required during the first 12 months of employment.

The Homemaker training focuses on these topics:

- 1. Orientation to the agency, community, and services
- 2. Working with specific groups (elderly, disabled, etc.)
- 3. Body Mechanics
- 4. Personal care skills (bathing, grooming, ambulating, etc.)
- 5. Care of the home and personal belongings
- 6. Accident prevention and safety
- 7. Food, nutrition, and meal preparation
- 8. OSHA, CPR, and First Aid Training
- 9. A minimum of 1 year experience in providing direct in-home services to the same target population (the elderly, aged, and disabled) may be substituted for the training, following approval from the Homemaker RN.

Acceptable documentation includes reference checks. All documentation will be kept in the Homemaker personnel file.

Continuing Education

Each Homemaker must complete eight hours of annual in-service training. The training will be documented and kept by the Homemaker Agency. It will include additional training to develop specialized skills, or to review and enhance skills learned in basic training.

On the job training will be provided as needed to instruct the Homemaker in specific skills or techniques for individual clients.



CPR Card

The Company requires CPR training for all homemakers. It is the Homemaker's responsibility to keep the CPR card current and to contact their trainer for recertification.

Functions a Homemaker Can Perform

The functions of a Homemaker include providing direct care services as directed by the Vendor Services/Director of Services on the Plan of Care (POC):

- 1. Environmental tasks necessary to maintain the client in the home. Including: dusting, mopping, sweeping, straightening, etc.
- 2. Activities of Daily Living (ADLs). ADLs include: bathing, dressing, grooming, eating, walking, transferring, toileting, getting places.
- 3. Community activities. There are set limits on how many hours a homemaker can spend on community activities
- 4. Preparing meals for the client.
- 5. Report significant changes in the client's condition, medicines, hospitalizations, MD appointments, and results to the Vendor Services/Director of Services
- 6. Transfer client from bed to chair or wheelchair, and with ambulation (walking).
- 7. Keep records as instructed by the Vendor Services/Director of Services.
- 8. Other duties as assigned by Vendor Services/Director of Services and/or officers of the Company.

9. Homemaker worksheet accurately completed plus other records as instructed by the Vendor Services/Director of Services and/or officers of the Company.

Functions that a Homemaker Cannot Perform

In some circumstances a client's physician or family may want services that the Homemaker is not allowed to perform. In cases like this, the physician, case manager, or family needs to arrange services if possible.

Homemakers are not to perform any of these functions:

- 1. Care or change sterile dressings
- 2. Care of colostomy irrigation
- 3. Gastric lavage or gavage
- 4. Application of heat in any form



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- 5. Care of tracheostomy tube
- 6. Tube feedings
- 7. Suctioning
- 8. Vaginal irrigation
- 9. Give injections, including insulin
- 10. Any personal care not included on the POC (Plan of Care)
- 11. Administer any medications, prescribed or over the counter
- 12. Catheterizations, apply external (condom type) catheter
- 13. Make judgments or give advice on medical or nursing questions
- 14. Heavy housework (Spring Cleaning), or anything that involves climbing, ladders, moving furniture, etc.

Client Transportation

Transportation of the client may be provided by the homemaker in order to give the client access to services and activities as specified on the Plan of Care. Transportation must be recorded on the Worksheet and Travel Sheet. Transportation of family members is not allowed.

Change in Personal Information

Any change in personal information (name, address, telephone, etc.) must be reported to the Corporate Office Human Resources and/or authorized Company representatives.

Resignations

Resignations need to be sent in writing to the Company. They need to include the reason; if you wish to resign from a specific client assignment, or completely from the agency; the last day that will be worked. Two weeks notice to the agency is preferred; if less notice is given, it will be noted in the personnel file and may be considered if the Homemaker reapplies. In emergency cases, this may be waived.

Quitting

If a Homemaker does not show up for work without notifying the designated authorized company representatives, it will be assumed that the Homemaker has quit and the client will be assigned a new Homemaker. This will be noted in the personnel file and may be considered if the Homemaker reapplies.

If the Homemaker cannot make it to work, or expects to be off for an extended time, it is his or her responsibility to contact the designated company authorized representatives.



Confidentiality

Client confidentiality is to upheld at all times. No information is to be given to people who are not involved in the client's care.

Personal information is confidential: (e.g. Client's name, Client's phone number, Client's address, Location of client's home, Medical information, Prescription information, Any information that can be used to identify client, Any information learned at the client's home or medical appointments, and the likes.) Homemakers are to report information to the designated company authorized representatives.

Homemakers are not to give any confidential information to their families or friends. The designated company's authorized representatives may do random checks or investigate if they feel that confidentiality is breached. If it is discovered that confidentiality has been breached, disciplinary actions against the Homemaker will be taken including but not limited to termination or separation from the company.

Homemaker Family / Relatives in Client's Home

Homemakers are not to bring their friends or family members into the client's home for any reason. The homemaker is there to provide service to the client. If a family member transports the Homemaker to the home, the family member needs to remain outside of the client's home.

Client Level of Care

The number of hours that a client receives per month is determined by the company after reviewing information provided on an assessment form coming from the company and/or Provider. The client may receive as many of the allotted hours as he or she desires, but cannot go over the maximum allowed on the Plan of Care.

Scheduled Hours on the POC (Plan of Care)

The scheduled hours for the client are given on the Plan of Care. This time is determined by the client and the designated company's authorized representatives. The Homemaker is expected to work the scheduled hours as listed. The hours are not to be changed for the Homemaker's convenience. The only times the scheduled hours are to be changed are for the client's need. For example, hours may be rearranged by the client and the designated company's authorized representatives to allow for medical appointments.

Changes must be reported and approved by the designated company's authorized representatives.



Call In's

The Homemaker is expected to arrive at the client's home at the scheduled time. If the Homemaker cannot make it to work at that time, he or she is expected to contact the Company at least 2 hours before the scheduled start time. If 2 hours notice cannot be given, the Homemaker is expected to contact the designated company's authorized representatives as soon as possible. Disciplinary action may be taken against the Homemaker depending on the circumstances surrounding the situation.

"Three Strikes"

In most cases, the Homemaker is given three chances to correct bad behavior: The verbal reprimand for the first offense. A written statement will be placed in the Homemaker's personnel file. A written reprimand will be mailed by certified mail for the second offense. The third offense can result in termination.

In serious cases, or cases where the client is placed in harm's way and/or endangered, termination may be immediate. The designated company's authorized representatives will use their judgment to make the decision on which action is appropriate.

Client Abandonment

Clients have the right to safe care from the Homemaker during the scheduled hours. If the Homemaker leaves the client during the scheduled time or does not show for a scheduled shift without notifying the Agency/Company to request another Homemaker be brought in as a sub, the designated company's authorized representatives will consider it abandonment by the Homemaker. This may either result in a warning letter, or immediate termination, depending on the circumstances surrounding the situation.

The only instance where the Homemaker will not be sanctioned for abandonment is if there is a situation in the home that the Homemaker feels puts himself or herself in danger. If the Homemaker feels as if he or she could come to harm in the home, he or she needs to immediately leave the home and contact the Company as soon as possible.



Personal Hygiene & Appearance

Homemakers are expected to maintain a presentable appearance while working with the Company. Homemakers should bathe often enough to prevent body odor. Hair should be clean and brushed. Fingernails should be clean and without visible dirt underneath. The teeth and mouth should be brushed and cleaned often enough to prevent bad breath.

Dress Code

- 1. Uniforms (scrubs)
- 2. Excessive perfume or scented deodorants should not be used
- 3. No advertisements or graphics.
- 4. Visible piercings should be removed before entering the client's home.
- 5. Small studded earrings are permitted. Large earrings or piercings can be a hazard.
- 6. Spandex, in any form, is not appropriate to wear.

Reporting to Supervisor

The Homemaker must make regular reports to the designated company's authorized representatives. Usually, these reports are made in the "Comments" section of the Worksheet. But if there are serious changes in the client's condition, the Homemaker must report immediately to the designated company's authorized representatives. Anything that happens that is out of the ordinary also needs to be reported to the Company.

Using Client's Phone

Homemakers are not to use the client's phone for personal calls. Many client's are on limited incomes and must pay for each call. It is a breach of confidentiality to contact other people from the client's phone due to the widespread use of Caller ID.

The Homemaker is not to give out the client's phone number to family, friends, or businesses of any kind. If it is discovered that the Homemaker is receiving personal phone calls at a client's home, disciplinary action will be taken.

If the Homemaker expects that he or she will have to be contacted during the working day, the Company's number should be given and a staff member will contact the Homemaker at the client's home.



Homemaker Giving Home Number to Client

Homemakers are not to give out their home phone numbers to the client. Clients should have no need to contact Homemakers after working hours. If clients have any questions concerning a Homemaker, they should contact the Company.

Theft

Theft will not be tolerated. Any incident involving theft will be investigated and referred to the local police.

Random Checks by Company's authorized representatives

Designated company's authorized representatives may make unscheduled visits or make random checks to verify service is being provided according to the Plan of Care. No notification will be given to client or Homemaker before an unscheduled visit. It will be up to the designated company's authorized representatives to use their judgment to decide if unscheduled visits are needed.

Client Requests for Specific Homemakers

Clients have the right to request specific Homemakers. The designated company's authorized representatives will review these requests on a case by case basis to ensure that the client receives the best care possible. The client also has the right to request that certain Homemakers not be placed in the home. The client may also request a change in Homemakers at any time. These situations will be reviewed by the designated company's authorized representatives and acted upon accordingly.

Contact Information

The Homemaker Agency staff can be contacted by using the following information:

Phone: 773-774-6630 / 773-467-4500

Fax: 773-774-1470

I have read and understood the Company's HOMEMAKER Qualifications, guidelines and job description.

Print name and Signature

Date